



## **VNS of Connecticut's Nondiscrimination Policy and Language Accessibility to Services**

Visiting Nurse Services of Connecticut, Inc., hereafter VNS of Connecticut, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. VNS of Connecticut does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

VNS of Connecticut:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - ✓ Qualified sign language interpreters;
  - ✓ Written information in other formats (large print, audio, accessible electronic formats, other formats);
- Provides free language services to people whose primary language is not English, such as:
  - ✓ Qualified interpreters;
  - ✓ Information written in other languages;

If you need these services, contact Ben Mazotas, Civil Rights Coordinator, VNS of Connecticut at 203-690-3391.

If you believe that VNS of Connecticut has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Ben Mazotas, Civil Rights Coordinator  
VNS of Connecticut, 765 Fairfield Avenue, Bridgeport, CT 06604  
Tel: 203-690-3391; Fax 203-332-4019  
Email: BMazotas@vnsct.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ben Mazotas, Civil Rights Coordinator, VNS of Connecticut is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>