

## Visiting Nurse Services of Connecticut Press Release



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### ***VNS' Hospice at Home Recognized as Premier Performer by SHP***

**Bridgeport, July, 2018:** Visiting Nurse Services of Connecticut's *Hospice at Home* program will receive an SHPBest™ Award as an SHP Premier Performer for achieving a top 5 percent ranking in the SHP CAHPS Hospice Benchmark 2017 survey. The SHPBest™ program was established to acknowledge home health agencies that consistently provide high quality service for their patients.

VNS was one of the first agencies in Connecticut to provide Medicare-certified Hospice services and has since become a leading provider of home-based hospice and palliative care for residents of Fairfield, Litchfield and New Haven counties.

**Karen Giarnese, RN**, Director of VNS' Hospice at Home, said that the SHP designation of VNS as a top performer nationwide based on CMS patient and family satisfaction surveys is a welcomed recognition of VNS's staff achievement in providing exceptional patient care. Giarnese commented that "home-based hospice and palliative care are very special at VNS and we are thankful that our patients and their family members recognize our commitment to provide the best care possible, addressing the physical, emotional and spiritual needs of our patients with the respect and dignity to which they are entitled to."

The SHPBest award for VNS' *Hospice at Home* program is based on a ranking of all eligible CAHPS Hospice clients nationwide in the SHP database

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### ***About VNS***

Visiting Nurse Services of Connecticut is a Medicare certified not-for-profit clinical home healthcare and hospice provider serving residents of 54 Connecticut communities in Fairfield, New Haven and Litchfield counties. Annually, VNS conducts 237,000 home health visits for 8,000 patients from clinically staffed office in Bridgeport, Trumbull, Oxford and Torrington. VNS provides a comprehensive range of home healthcare services to meet patient needs, and provides personal care services through its affiliate Partners in Care. For additional information, visit [www.vnsct.org](http://www.vnsct.org)

### ***About Strategic Healthcare Programs (SHP)***

Strategic Healthcare Programs (SHP) is a leader in performance improvement for post-acute care providers. Our healthcare data analytics and benchmarking provide real-time, actionable performance metrics that drive daily decisions. Since 1996, SHP has helped more than 5,000 organizations nationwide, from small rural hospices to public companies, raise the bar for healthcare performance. For more information, visit [www.SHPdata.com](http://www.SHPdata.com) and follow SHP on LinkedIn and Twitter at [@SHPdata](https://twitter.com/SHPdata).